

FARM TRAIL RE-OPENING FAQs

Will I have to pre-book?

No need to book but entry will be managed by Hollow Trees Staff to ensure a safe number of people are allowed on the Farm Trail. There may be a short wait to enter during busy periods to manage the flow of visitors.

What times are you open?

The Farm Trail is open from 9.30am -5.30pm (last entry at 4.30pm). The Farm Trail Kiosk including refreshments will close at 5pm. Wristbands can only be purchased from the Farm Trail Kiosk and not in the Farm Shop.

What safety measures are in place?

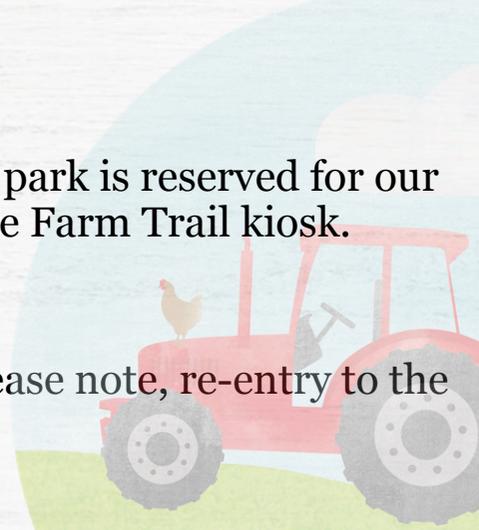
Your safety is our priority. We've altered our entry/exit to provide a one way route, installed screens at our tills, closed indoor play areas and close contact outdoor play equipment (e.g. the Kidbine), increased cleaning checks, increased hand sanitisation points and included 2m distancing signage to remind our visitors to keep their distance. Groups exceeding the maximum number of people allowed to meet outside according to Government guidance will not be allowed to enter.

What about parking?

Farm Trail visitors **MUST** park in the field car park as the main gravel car park is reserved for our Farm Shop customers. Once parked, please follow the one way paths to the Farm Trail kiosk.

Do I have limited time on the Farm Trail?

No, you can enjoy all the Farm Trail has to offer in your own time. But please note, re-entry to the Farm Trail may be restricted during peak times.



Can I still feed the animals?

Yes! Animal feed will be available from our Farm Trail Kiosk.

Are the toilets open?

Yes, the Farm Trail toilets will be open! We will be keeping them sanitised throughout the day. Additional toilets for Farm Trail visitors will be available as you exit. Please refrain from using the Farm Shop toilets as they are for Farm Shop customers only.

What food & drink options are available?

Our Farm Trail kiosk will be open for snacks, drinks and ice cream to takeaway. Our Farm Cafe is closed for eat in but our takeaway menu is available on our website. This can be pre-ordered by phone or order on the day.

Can I bring my own picnic?

Yes, you are welcome to bring your own picnic but you must wash your hands before eating and use the designated picnic areas for your health and safety. Please respect others and remain 2m apart. During busy times, re-entry to the Farm Trail may be restricted. We therefore advise you bring everything you need for your socially distanced picnic from your car on arrival.

How much does it cost?

Entry is £5 per person with children 2 years and under being free of charge

Can I visit the Farm Shop?

Entry numbers into the Farm Shop are currently being restricted however you are welcome to visit our Farm shop before or after your visit to the Farm Trail. We ask that you follow the Farm Shop guidance to keep everyone safe including only one person per household visiting the farm Shop where possible.

