



Shop Assistant – Farm Plants Lead

Are you passionate about plants? Happy to share your knowledge with our customers of what should be planted when and how to care for their garden? Can you create eye-catching displays to showcase our plants at their best? Are you also interested in quality local produce and the farming that produces it? Then this is the job you are looking for!

What we would want from you:

Excellent customer service skills with the confidence to engage with our customers, sharing your existing knowledge or what you learn from us to show what and why they should buy from us.

A team player who is willing to help across the shop, who can show initiative to help drive sales and maintain high standards.

Flexibility to work across the week, including a regular day at the weekend.

An eye for detail to ensure products are displayed perfectly and are always of exceptional quality.

The ability (or willingness to learn how) to manage stock levels and work with suppliers to order stock, ensuring we are ready for the next season or latest trend.

The job will involve:

Serving on the tills in our Farm Shop

Maintaining the appearance and presentation of our Farm Plants areas

Helping with the ordering of plants, sundries, seeds, garden ornaments, compost etc and managing the number of plants we grow

Ensuring all Farm Plant products are correctly priced and labelled

Helping in the Farm Shop to assist other departments when required

Some physical tasks such as lifting and carrying stock

Why work at Hollow Trees Farm:

Hollow Trees Farm is a family run business based in rural Suffolk that has been providing local quality produce, access to agriculture and supporting its local community for over 30 years. We are proud to offer our customers a range of products from our own farm including meat in our butchery and plants grown on the farm,



alongside exceptional customer service. As well as our Farm Shop, we welcome visitors to our Farm Trail and showcase our produce in our Farm Café. Our mission is to create unique opportunities that offer access to agriculture for all, through fantastic food, fun and adventure, education and employment. While our vision is to be the best in everything we do.

Every department creates a unique and special farm experience with quality food, safety, fun and education at its heart. Our team will be fair, honest and respectful to colleagues and customers alike.

Still interested:

If you think you would fit the role and can help us deliver our mission and vision, then we can offer you a full-time role (40.5 hours a week) with the following benefits:

Competitive hourly wage

A supportive and friendly work environment as part of a close-knit team

20% discount in the Farm Shop

50% discount on-shift and 20% discount at other times in the Farm Café

Free entry to our Farm Trail for yourself and four accompanying guests

Free on-site parking

Opportunities to learn about local farming and food

Potential for career progression for the right candidate

Schedule:

Monday 10am to 6pm

Tuesday Off

Wednesday 8am to 5pm

Thursday 8am to 5pm

Friday 10am to 6pm

Saturday Off

Sunday 8.15am to 5.15pm

Flexibility to change hours and days occasionally to help cover staff absences