



Shop Assistant – Fresh Produce Lead

Do you know your Cauliflowers from your Cabbages and your Braeburns from your Bramley's? Happy to share your knowledge with our customers of what fruit and veg is in season and how best to enjoy it? Can you create eye-catching displays to showcase our fresh produce? Are you also interested in quality local food and the farming that produces it? Then this is the job you are looking for!

What we would want from you:

Excellent customer service skills with the confidence to engage with our customers, sharing your existing knowledge or what you learn from us to talk passionately to them about our local fresh produce.

A team player who is willing to help across the shop, who can show initiative to help drive sales and maintain high standards.

Flexibility to work across the week, including a regular day at the weekend.

An eye for detail to ensure products are displayed perfectly and are always of exceptional quality.

The ability (or willingness to learn how) to manage stock levels and work with suppliers to order stock, ensuring our shelves are well stocked and waste is kept to a minimum.

The job will involve:

Serving on the tills in our Farm Shop

Making sure that the fresh produce on sale is of the highest standard and displayed to showcase its quality

Maintaining the appearance and presentation of our Farm Plants areas

Managing stock levels and overseeing the ordering of fruit, vegetables, bread and eggs

Implementing a waste management strategy to ensure all waste is kept to a minimum

Ensuring all fresh produce products are correctly priced and labelled with the required information

Helping to assist other departments of the Farm Shop when required

Some physical tasks such as lifting and carrying stock



Why work at Hollow Trees Farm:

Hollow Trees Farm is a family run business based in rural Suffolk that has been providing local quality produce, access to agriculture and supporting its local community for over 30 years. We are proud to offer our customers a range of products from our own farm including meat in our butchery and eggs from our chickens, alongside exceptional customer service. As well as our Farm Shop, we welcome visitors to our Farm Trail and showcase our produce in our Farm Café. Our mission is to create unique opportunities that offer access to agriculture for all, through fantastic food, fun and adventure, education and employment. While our vision is to be the best in everything we do.

Every department creates a unique and special farm experience with quality food, safety, fun and education at its heart. Our team will be fair, honest and respectful to colleagues and customers alike.

Still interested:

If you think you would fit the role and can help us deliver our mission and vision, then we can offer you a full-time role (38.5 hours a week) with the following benefits:

Competitive hourly wage

A supportive and friendly work environment as part of a close-knit team

20% discount in the Farm Shop

50% discount on-shift and 20% discount at other times in the Farm Café

Free entry to our Farm Trail for yourself and four accompanying guests

Free on-site parking

Opportunities to learn about local farming and food

Potential for career progression for the right candidate

Schedule:

Monday 10am to 6pm

Tuesday 10am to 6pm

Wednesday 10am to 6pm



Thursday 10am to 6pm

Friday Off

Saturday Off

Sunday 8.15am to 5.15pm

Flexibility to change hours and days occasionally to help cover staff absences