



## **Farm Shop Assistants**

Do you know your Cauliflowers from your Cabbages and your Braeburns from your Bramley's? If not, are you willing to learn? Happy to talk with our customers about our food and where it comes from? Can you offer great customer service and help keep our shop looking full and perfectly presented? Are you also interested in quality local food and the farming that produces it? Then this is the job you are looking for!

### **What we would want from you:**

Excellent customer service skills with the confidence to engage with our customers, sharing your existing knowledge or what you learn from us to talk passionately to them about our local fresh produce and products.

A team player who is willing to help across the shop, who can show initiative to help drive sales and maintain high standards.

Flexibility to work across the week, including a regular day at the weekend.

An eye for detail to ensure products are displayed perfectly and are always of exceptional quality.

### **The job will involve:**

Serving on the tills in our Farm Shop

Making sure that the produce and products on sale are of the highest standard and displayed to showcase their quality

Maintaining the appearance, presentation and cleanliness of our Farm Shop

Helping to assist all departments of the Farm Shop and in other areas of the business when required

Some physical tasks such as lifting and carrying stock

### **Why work at Hollow Trees Farm:**

Hollow Trees Farm is a family run business based in rural Suffolk that has been providing local quality produce, access to agriculture and supporting its local community for over 30 years. We are proud to offer our customers a range of products from our own farm including meat in our butchery and eggs from our chickens, alongside exceptional customer service. As well as our Farm Shop, we welcome visitors to our Farm Trail and showcase our produce in our Farm Café. Our mission is to create unique opportunities that offer access to agriculture for all, through fantastic food, fun and adventure, education and employment. While our vision is to be the best in everything we do.

Every department creates a unique and special farm experience with quality food, safety, fun and education at its heart. Our team will be fair, honest and respectful to colleagues and customers alike.

**Still interested:**

If you think you would fit the role and can help us deliver our mission and vision, then we have full or part-time roles available

Competitive hourly wage

A supportive and friendly work environment as part of a close-knit team

20% discount in the Farm Shop

50% discount on-shift and 20% discount at other times in the Farm Café

Free entry to our Farm Trail for yourself and four accompanying guests

Free on-site parking

Opportunities to learn about local farming and food

Potential for career progression for the right candidate

**Schedule:**

Various hours available between 8am and 6pm across 7 days. All roles will include some regular weekend work.

Flexibility to change hours and days occasionally to help cover staff absences